

How to set up WiiM Pro and Pro Plus

Your journey to a superior audio experience with WiiM Pro or Pro Plus starts here!

Using the WiiM Home App to set up the device is recommended.

Using the WiiM Home app to set up via Wi-Fi connection

- 1. Device connection:** Connect your digital-to-analog converter (DAC), audio receiver, or powered speaker to your WiiM Pro or Pro Plus device, then connect them to a power source.
- 2. App installation:** Download the WiiM Home App from the [App Store](#) (https://www.google.com/maps/dir/38+Justin+Circle,+Alameda,+CA/Tracy+Golf+%26+Country+Club,+South+Chrisman+Road,+Tracy,+CA/data=!4m16!4m15!1m5!1m4!1s0x808f841d0d1b4122:25180711f1m5!1m4!1s0x80903a6184d98259:0xb8592c4d6f208de6!8m2!3d37.630615299999995!4d-121.3943369!2m1!2b1!3e0?utm_source=msft_0&uicc=47068615_47075915&q_&ca=CAESCjEwLjEwMS4xMDIYACCROSoSNDcwNjQ2MTUsLjDQ3MDc1OTE1QqjVUw%3D%3D) or [Google Play Store](#) (https://play.google.com/store/apps/details?id=com.linkplay.wiimhome&hl=en_US&q|=US&pli=1) for iOS or Android devices. Once installed, open the app to begin the setup process.
- 3. Entering into pairing mode:** On your WiiM Pro or Pro Plus, press the "Play" button and hold for three seconds until you see a white, blinking LED. Indicates that your device is ready to be connected.
- 4. Establishing network connection:** Tap the "Connect" button on the popup showing your device and follow on-screen instructions in the WiiM Home App to complete the setup of your WiiM Pro or Pro Plus.
- 5. Additional Resources:** For more detailed information and visual guidance, please refer to our setup video [here](https://linkplay.s3.cn-north-1.amazonaws.com.cn/Video+Tutorials/Plus+OOBE.mp4) (<https://linkplay.s3.cn-north-1.amazonaws.com.cn/Video+Tutorials/Plus+OOBE.mp4>).

Using the WiiM Home app to set up via Ethernet connection

- 1. Device connection:** Connect your digital-to-analog converter (DAC), audio receiver, or powered speaker to your WiiM Pro or Pro Plus device, then connect them to a power source.
- 2. App installation:** Download the WiiM Home App from the [App Store](#) (https://www.google.com/maps/dir/38+Justin+Circle,+Alameda,+CA/Tracy+Golf+%26+Country+Club,+South+Chrisman+Road,+Tracy,+CA/data=!4m16!4m15!1m5!1m4!1s0x808f841d0d1b4122:25180711f1m5!1m4!1s0x80903a6184d98259:0xb8592c4d6f208de6!8m2!3d37.630615299999995!4d-121.3943369!2m1!2b1!3e0?utm_source=msft_0&uicc=47068615_47075915&q_&ca=CAESCjEwLjEwMS4xMDIYACCROSoSNDcwNjQ2MTUsLjDQ3MDc1OTE1QqjVUw%3D%3D) or [Google Play Store](#) (https://play.google.com/store/apps/details?id=com.linkplay.wiimhome&hl=en_US&q|=US&pli=1) for iOS or Android devices. Once installed, open the app to begin the setup process.
- 3. Connect the Ethernet cable to WiiM Pro or Pro Plus and continue the setup process on the app.**
- 4. Note:** If you have already configured the Wi-Fi connection, when Ethernet is plugged in, it will automatically switch to Ethernet. And when you unplug the Ethernet, it will switch back to WiFi. You can also leave the WiFi disconnected if you prefer using the Ethernet.

On iOS devices, you can use the following two setup options to set up the WiiM Pro or Pro Plus without using the WiiM Home App.

Using an Apple iOS device to set up without WiiM Home App

1. Connect your digital-to-analog converter (DAC), audio receiver, or powered speaker to your WiiM Pro or Pro Plus device, then connect them to a power source.
2. On your WiiM Pro or Pro Plus, press the "Play" button and hold for three seconds until you see a white, blinking LED. Indicates that your device is ready to be connected.
3. Enter Settings -> Wi-Fi screen on your iPhone's device setting.
4. Select your unit as the AirPlay speaker on the Wi-Fi screen.
5. Follow the steps on the Wi-Fi screen to set up your device.

Using Apple's Home App to set up

1. Connect your digital-to-analog converter (DAC), audio receiver, or powered speaker to your WiiM Pro or Pro Plus device, then connect them to a power source.
2. On your WiiM Pro or Pro Plus, press the "Play" button and hold for three seconds until you see a white, blinking LED. Indicates that your device is ready to be connected.
3. Open the Home app and tap "Add Accessory".
4. Please tap the yellow "More options...?".
5. Tap your device listed under "Select an Accessory to Add."
6. Tap the "Allow" to allow your device to connect with your Wi-Fi network.

Troubleshooting

If you're unable to get past the "Test Sound" part of the setup, please try the following steps:

1. Clean the ends of the SPDIF/COAX cable to remove any dust, ensuring a clear connection.
 2. Verify the active output port by going to the Device tab, then Device Settings (represented by the gear icon), and selecting Audio Output. Please ensure you are using the correct audio output and that the connecting cable is securely attached.
 3. Test the sound output by navigating to the Device tab > Device Settings (gear icon) > Audio Settings > SPDIF/COAX Output Resolution. Set the sample rate to 48kHz and the bit depth to 16 bits, and then check if you can hear sound.
 4. If you can hear sound at the 16/48 resolution, try changing the resolution to 24/192 and check again.
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